# David J. Young <u>david.j.young@att.net</u> <a href="http://davidjyoung.com/images/PUBLICATIONS.pdf">http://davidjyoung.com/images/PUBLICATIONS.pdf</a> 43358 Banda Terrace

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Twenty one white papers, presented nationally and internationally, analyzing server/storage/network performance for enterprise databases, application migration, and planning for capacity, for the world's largest corporations. Representative, repeatable, scalable RDBMS, Big Data & Multimedia workload generation with sub-second response times, from a few hundred to several thousand concurrent users, for QA and competitive hardware analysis. Performance/QA/Education lab setup and administration.

To SSD or not SSD: That is the Vertica Question - <a href="http://davidjyoung.com/cmg/ssdesumm2.pdf">http://davidjyoung.com/cmg/ssdesumm2.pdf</a>
Planning Capacity for Vertica on AWS - <a href="http://davidjyoung.com/cmg/pcfvaws.esumm.pdf">http://davidjyoung.com/cmg/pcfvaws.esumm.pdf</a>
Vertica Performance Engineering Essentials - <a href="http://davidjyoung.com/cmg/vpee.pdf">http://davidjyoung.com/cmg/vpee.pdf</a>
Planning Capacity for INTEL: Do you Really Need a Z? - <a href="http://davidjyoung.com/cmg/allofit.pdf">http://davidjyoung.com/cmg/allofit.pdf</a>
A CICS/DB2 Legacy Application Takes the SYSPLEX Plunge <a href="http://davidjyoung.com/cmg/rcrms06.pdf">http://davidjyoung.com/cmg/rcrms06.pdf</a>

#### SKILLS:

Technical Writer – Acrobat, Framemaker, DITA, JavaHelp, Ant, Visio, Paint Shop Pro, MS-Office Performance/QA/Technical Support Engineer – Big Data, Video, Webserver, RDBMS on z/OS, VMWare, LUW Data Warehouse Administrator – Kafka, Hadoop, Vertica, PeopleSoft, DataStage, DB2, Oracle, SQL Server z/OS Sysprog & capacity planner – IPCS, SMPE, SMS, VTAM, JES2, RMF, SAS, MXG, DB2, CICS, IMS, Zeke Mainframe Migration - Apache, Eclipse, Visual Studio/C++, Jprofiler, JAVA, JSPs, IIS, VTUNE, Perl, PHP, NMON Knowledge Base developer – Confluence, Moodle, PmWiki, MediaWiki, Camtasia, Flash, Visio, Powerpoint Webmaster – Confluence, ColdFusion, FrontPage, Dreamweaver, Captivate, Photoshop, Premiere, Pro Tools, DBA – Vertica, DataStage, Cognos, DB2/ZOS/UDB, Data Studio, Toad, Oracle, SQL Server, MySQL, Access Security Administration, Workload Automation - Wireshark, Snort, WinIDS, LoadRunner, Perl, TPNS, Shell scripts

#### **EXPERIENCE:**

## Principal Technical Support Engineer HP Big Data 2011 - 2016

Knowledge base maintenance (Confluence, Camtasia, PowerPoint, Acrobat), troubleshooting methodology development and documentation, online video production (Premiere Elements), Vertica/MPP Cluster performance, scalability, and QA (X86\_64 blades, SAS storage, 10G nics, AWS/EC2) running RHEL5, 6, and 7. Vertica, Kafka, Hortonworks, Hadoop customer and product support (SalesForce), problem recreation and resolution (JIRA), distance learning, lab setup. Windows, Mac, Linux (RHEL, Centos, Ubuntu, Debian), VMWare, NMON, Ambari, Ganglia, Nagios,LoadRunner, c++, c#, java, perl, python, Jprofiler, Vtune. Performance Center of Excellence, Enterprise Servers, Storage & Networking. Open source tools research.

## z/OS Performance Specialist - University of California Office of the President 2010

Executive summary reporting, including analysis of multi-tier, distributed PAYROLL/BENEFITS performance and license costs for UC campuses and their 170,000 employees (SYSPLEX, WEBSPHERE, JAVA, DB2, CICS, DDF, BATCH). SAS/MXG report generation, WLM enhancements, SAS 9.2/MXG 28.01 installation, debug, and maintenance, operations and application development support and documentation, new application sizing.

# <u>Senior Technical Writer – Serena Software 2007</u> - 2009

2,000 pages of written documentation (Framemaker, MS-Office, Acrobat, DITA, Visio, Photoshop) for ChangeMan ZMF/ZDD, including product installation, configuration, and video how to's using Camtasia and Captivate. z/OS Subject Matter Expert (IMS, CICS, DB2) for ChangeMan ZMF/ZDD, including product installation, configuration, QA (Agile development environment), IMS, CICS, DB2 and Data Studio support under z/OS 1.8/1.9. SOAP, USS, HFS research and development.

#### Senior Systems Engineer – Platform Solutions Incorporated 2005 - 2007

Compatibility and competitive studies (executive summaries, white papers) on servers (HP Superdome) and storage (ESCON/pci-e) devices. PSI developed a z/OS interpreter on Itanium processors with RHEL. I worked with engineering teams from several vendors (Intel, IBM, BMC, CA, Microsoft, Redhat) getting our software to work with their software. Speed constant calculation, application sizing, APAR (PK30421) submission, and LSPR like workload builds/rollouts for QA (Agile development) and performance evaluation. z/OS 1.8 / DB2 V8 / CICSPlex 3.1 / IMS V7 install (SMPE), TPNS and SAS/MXG/PC. ESCON four port pci-e I/O card performance analysis (EMC, IBM, HITACHI SANs) using Perl, NMON, VTUNE.

# Senior Performance Engineer - PeopleSoft 2004 - 2005

Performance study (white paper) to build, QA, and benchmark the DataStage ETL processing for a distributed multi-tier quarter end/year end close using multiple RS6000s, AIX 5.2, DB2 UDB. PeopleSoft boot-camp, setup application environment using PeopleTools 8.46 on Windows/2000 (Weblogic Server 8.1, Tuxedo 8.1, SQL Server), Oracle on Windows NT, Perl, NMON, LoadRunner V8, Spotlight on UDB and Ascential Data Stage Server.

# Sole Proprietor - David J. Young, Fremont, CA 2000 - 2003

Multimedia WEB/CD/DVD production, Windows 98/2000/NT/ME/XP network (VPN), security, system and application support including firewall, router, modem, multi vendor ISP (XO, SBC) configuration. Wireless (802.11b/g) network design, implementation, security and support. MAC OS 8.X, 9.X, 10.2 network and application support. HIPAA compliance. QuickBooks administration.

#### Principal Performance Analyst - Amdahl/Fujitsu Corporation, Sunnyvale, CA 1982 - 1990,1996 - 2000

Compatibility studies, marketing collateral development and competitive analysis with Amdahl and Fujitsu engineers on servers (5890, 5990, Millenium), storage (6100,EDAS solid state, coupling facility) and network (4705) devices. Customer and TPC-C workload automation using TPNS, the Parallel Sysplex, IMS/CQS, DB2 Data Sharing and CICSPlex. QA, measurement, and analysis of competitive products, including Crypto/TKE, SAP/DB2 certification, coupling facility through CFLEVEL8. Customer and product support. SMPE, SAS/MXG, STROBE, OMEGAMON.Performance evaluation, QA for Corporate Marketing/Engineering in IMS and DB2 environments at the Amdahl Performance Evaluation Center (AmPEC). Manager, Data Systems Curriculum, Education and Professional Services Division (staff and budget).

#### Advisory Software Engineer - Hitachi Data Systems, Santa Clara, CA 1990 -1996

Compatibility studies, marketing collateral development and competitive analysis with Hitachi engineers on servers (Skyline), storage (7600), and remote networking (TSCF) devices. Performance evaluation studies and QA in the IMS, CICSPlex, and DB2 data sharing SYSPLEX environments. Workload automation using TPNS. EMC Symmetrix, HDS 7600. SMPE. SASGRAPH, MXG, DB2PM.

## Computer Measurement Group 1986 - 1998 (https://www.cmg.org/)

I held many editorial positions with the Computer Measurement Group at local (Northern California CMG) and international levels, including author, speaker, referee, subject area chair, assistant program chair, culminating in program chair (managing editor) for the 1998 conference and proceedings. This job required constant, high volumes of writing and editing, not just papers, but calls for papers, member correspondence, media correspondence, all done with a consistent style and tone.

## Computer Science Instructor - Ohlone College, Fremont, CA 1998

Taught CS101, Introduction to Computers

## Computer Science Instructor - College of San Mateo, San Mateo, CA 1982-1984

I developed and delivered courses in IBM JCL, Operating Systems, and Data Base Design.

## Computer Science Instructor - Northern Illinois University, DeKalb, IL 1979-1982

I developed and delivered courses in Computer Architecture, External Data Structures, and DL/I Data Base Design.

#### **EDUCATION:**

2014 HP Vertica Big Data Solutions Advanced Administration Certification HP2-N45

2014 HP Vertica Big Data Solutions Certification HP2-N36

2009 IBM Certified DB2 9 Fundamentals (exam 730)

1982 Lifetime Credential California Community Colleges, Computers and Related Technologies

1979 M.S. Computer Science - Northern Illinois University, DeKalb, IL

1977 B.S. Music Education - University of Illinois, Urbana, IL